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**Open**

**Phone description**

1. Turn on/off the phone, lock/unlock the phone and activate standby mode.
  - Touch on (ring press)
  - Touch off (ring press)
  - Lock/unlock the phone
  - Standby mode (stand press)
2. Answer the call.
  - Long press (touch depending on the system's initial lock number or across the middle key)
  - Switching between two calls (Starkey press)
  - Touch off (ring press)
  - Touch on (ring press)
  - Return to previous menu
  - Press a character
  - Select an entry field
3. Access MENU.
  - Access MENU
  - Endcall
  - Access to personal speed dial (Short navigation key)
4. In idle or in communication mode. Access the company directory.
  - In communication mode: Access the company directory
  - In communication mode: Access the company directory
  - In communication mode: Access the company directory
5. In idle mode. Access the ring and volume adjustment feature.
  - Access the DTMF feature during a conversation (Long press)
6. Green steady: the phone is on the charger and the battery is fully charged.
  - Red steady: the phone is on the charger and the battery is charging.
  - Slow yellow flashing: Telephone event such as missed message, missed call, etc.
  - Rapid yellow flashing: incoming call.
  - Red flashing: Out of coverage.
  - Flashing when the phone is plugged into the charger means the same as when the phone is not plugged into the charger.
7. Short press: Increase the volume of ring tone during an incoming call (if steps) or increase volume of loudspeaker during a conversation (if steps).
  - Long press: Activate/Deactivate the loudspeaker.
8. Clip to hook your phone on your belt. You can remove the clip and instead use the cover that is provided in the phone package.
  - USB plug for charging the battery and for upgrading the phone.
9. Press on the key to light up the screen when the phone is in idle state.
  - If configured, this key can be used to lock your phone or to send a notification call to an e-mail server. For more information contact your administrator.
  - Back to homepage.
  - Programmable key (F1 and F2 keys).
10. Depending on whether the screen is in standby mode or ring mode, this key will have different effects. It is a shortcut to adjust the vibrating effect. Refer to the section about the audio key.

**Charging your telephone battery**

**How to dock your phone on the dock support**  
For our phone to fit against, plug the USB cable into the TV socket of the docking charger. Plug the other end of the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the main power supply. If you are using a dock charger, put your phone on the upper slot.

**How to charge your phone with the USB cable**  
Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into the AC/DC adaptor or into a computer USB port. Do not disconnect your phone from any USB plug, such as a computer USB plug. However, the charging time is longer than charging with the AC/DC adaptor.

**LED**

- Green steady: the phone is on the charger (or plugged on the USB cable) and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.

**Recharge your telephone battery regularly.** The telephone can be used all while recharging the battery of the telephone. It is normal to use it out of its charger for several weeks, unless the battery is used in regular use. The battery charging time is less than 3 hours. The charging time is longer if charging through the USB plug from a device other than the AC/DC adaptor.

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Enterprise

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alcatel U5

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U5

4G LTE

5.0 MP

1080P

1080P

1080P

Note: This is a user manual for alcatel U5 5044V, 5044Q, 5044T, 5044L.

**Help**

Refer to the following resources to get more FAQ, software, and service information.

To learn about	Follow these steps
Consulting FAQ	Go to <a href="http://www.alcatel-mobile.com/global-en/support/faq">http://www.alcatel-mobile.com/global-en/support/faq</a>
Updating your phone's software	Update through PC/A or System updates app on your phone. To download the software update tool into your PC, go to <a href="http://www.alcatel-mobile.com/global-en/support/software/upgrade">http://www.alcatel-mobile.com/global-en/support/software/upgrade</a>
Finding your serial number or IMEI	You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, choose Settings > About phone > Status.
Obtaining warranty service	First follow the advice in this guide. Then check hotlines and repair centres information through <a href="http://www.alcatel-mobile.com/global-en/support/repair">http://www.alcatel-mobile.com/global-en/support/repair</a>
Viewing legal information	On the phone, go to Settings > About phone > Legal information.
Using ONETOUCH Cloud	Open User Centre, then touch More info. For an online User Centre tutorial (may not be available in all areas), go to <a href="http://my.alcatelnetouch.com/personalcloud/loginPage?login=dashboard/index">http://my.alcatelnetouch.com/personalcloud/loginPage?login=dashboard/index</a>
Using other alcatel apps	Go to <a href="http://www.alcatel-mobile.com/global-en/apps/latest">http://www.alcatel-mobile.com/global-en/apps/latest</a>

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For more information on how to use the phone, please go to [www.alcatel-mobile.com](http://www.alcatel-mobile.com) and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.











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